

Star City Fall Classic — Tournament Refund Policy

General Policy

Once a team is accepted into the Star City Fall Classic, **no refunds will be issued** unless one of the exceptions below applies.

1. Unable to Form a Bracket

If we are unable to provide a bracket for your team (e.g., not enough teams in your age group or the age group above), your team will receive a **full refund**.

Example: If we have 1 U11 team, and 3 U12 teams we will consider the U11 team as part of a U11-12 bracket in order to complete the bracket

2. Weather-Related Cancellations

New for 2025: Event Cancellation Insurance (via Stack Tourney)

Teams can now purchase optional **Event Cancellation Insurance** to protect their registration fee.

Benefits for Insured Teams:

- **Full Refund (Pre-Tournament Cancellation):**
If the event is canceled before it begins due to weather, you receive **100% of your entry fee back** — no questions asked.
- **Pro-Rated Refund (Mid-Tournament Cancellation):**
If the event is canceled partway through, you receive a **refund based on games played vs. games guaranteed**.

Example:

- Entry Fee: \$900
- Insurance Cost: \$90
- Event Fully Cancelled → **\$900 refund**
- Only 2 games played → **\$315 refund (35%)**

Note: Insurance must be purchased **at registration** or **no later than 14 days prior to the tournament**.



[Click here for post-registration insurance instructions.]

Non-Insured Teams: Weather Policy

If your team **does not purchase insurance**, the following **future credit** structure applies for weather cancellations:

- **No games played:** 75% credit
- **One game played:** 50% credit
- **Two games played:** 25% credit

Credits are valid for any Iowa Rush soccer tournament within one year.

3. COVID-19 Policy

If the tournament is canceled due to Covid-19, teams may choose:

- **100% credit** *or*
- **75% refund**

If your team must withdraw due to Covid-19:

- **50% credit** to a future Star City event
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4. Failure to Guarantee 3 Games

If your team plays **fewer than 3 games** due to another team forfeiting or dropping out, the following refund/credit policy applies:

- **1 game played:** 75% credit *or* 50% refund
- **2 games played:** 50% credit *or* 25% refund



Note: If a game is canceled but your team still plays **3 total games**, **no refund or credit** will be issued.

5. Other Cancellations

For any other unforeseen cancellation reasons, the tournament committee will review expenses and determine possible refunds or credits.